

# More Than Just Managed IT

Just a few of the other IT support services we offer include:



## Cyber Security

Unfortunately, many of the resources out there that deal with cybersecurity do so from a specialist's point of view. They're packed full of jargon and insider lingo that just doesn't work for executives who aren't tech specialists.

We take the jargon out and break down the information on available options so that you get the best solution for your business. One size does not fit all.



## VoIP Business Telephone

A flexible, cost-effective alternative to traditional analog business phone systems, VoIP (Voice over Internet Protocol) allows your business to take advantage of amazing features such as:

- PBX (Private Branch Exchange) Capabilities
- Conference Calling
- Automated Phone Attendants
- Desk-To-Desk Calling
- Custom Hold Music
- Unified Messaging
- Find Me, Follow Me Call Routing



## Internet Service

You want reliable service from your internet provider.

With over 1.8 billion people using the internet each day, you can't risk being offline. If your business isn't connected, you're not only missing out on potential customers but also losing money in terms of labor costs.

**When your business internet service goes down, your entire company is at a standstill.**

1. You're not able to communicate with your team or your clients.
2. Customers can't place orders, and you can't fulfill them.
3. You're not able to research and grow your business.

Valet Technologies understands you can't afford that risk and loss of profits. That's why our company provides reliable internet services, ensuring that you're always online.

We have access to all internet providers. Instead of having to shop around for what you need, we do the research for you.

We have the professional experience and knowledge to help you get the best price and the best speed. And since you've hired us, you don't have to do any of this yourself.



## Password Managers

Password Managers make it easy to have secure passwords. Your manager does the work of creating and storing your passwords. All you need is to remember one master password and have multi-factor authentication setup. That's it!

- One master password to remember
- Automatically fills and stores passwords
  - Access passwords from web app, mobile app, or webpages
- Securely share passwords with team or select team members
- Airtight security: SOC2 compliant, role-based permissions, audit trail, version history, and two-factor authentication



## Email Signature Management

Manually entering or updating email signatures is a huge hassle. Most companies never update their signature because the hassle is too great.

With an email signature manager, you can set up groups or company wide signatures. When you update the signature, it pushes out to all relevant users right away.

This has enabled customers to easily standardize their signatures and even use their signatures for announcements and marketing!



## Structured Cabling

Whether you need a new drop, old drops evaluated, or an entire building cabled properly, Valet Technologies provides the expertise you need.

As cabling ages, it can slow down your network and become a bottleneck. Here's what you can expect:

- Affordability from a value-based system
- Trouble-free management with maximized functionality
- Easy expansion and flexibility
- Professional design
  - Customization depending on your requirements, such as Fiber, Coax, low voltage, and more
  - Quality assurance - efficiency, stability, and speed



## Security Cameras

If you run a business that has a lot of interaction between potential customers and your products, then you need to do your part to deter thieves. Video surveillance is the best way to do so.

Video surveillance remains an undeniably effective way to promote a safe work environment for your staff and secure business for your clients.

With a functioning video surveillance system in place, your employees and clients can be confident that they're safe while at your place of business.





## Internet Failover

Today internet is more important than ever. Having your entire network(s) dependent on a single connection is a no go. We provide multiple options for internet failover. Even if there is only one line to your business, we can provide a cellular backup. There should always be an option for a failover.

These connections are then managed through your network firewall or an SDWAN device that blends the internet connection. Either scenario will put you in a much better position than relying on that single connection for your operation.



## Access Control Systems

Access control systems can be as simple as a simple button for opening a door to facial recognition that takes your temperature before allowing access to an area, but at Valet Technologies, we use our careful planning and expertise to map out your specific business needs.

Start leveraging innovative technology for your office physical security keeping your team safe and your assets secure.



## Printer Sales and Support

Most businesses don't know how and where to install printers for maximum efficiency. We can help you uncover hidden costs, eliminate spending on unnecessary machines, and provide on-demand service to keep your printers in working order.

### • Step One: Identification

We identify every printing device in your company's infrastructure, then search for inefficiencies and problems with the setup. From poor network connections to machines that need help, we'll get as much information as we can.

### • Step Two: Monitoring

We'll gather information about supply levels, maintenance needs, and machine use to locate inefficiencies. Every company has different needs, so we'll pay close attention to your company's unique printing habits.

### • Step Three: Analysis

We'll analyze the information we've collected and provide data-based recommendations to improve efficiency and reduce costs.

### • Step Four: Optimization

We'll continue analyzing things over time to look for changes in your company's printing needs. This is largely an automated process, so we'll proactively contact you when we identify a new area for improvement.

**Want to learn more about the range of IT support services we provide?**

**Contact us today!**

**Ph: 803-888-2901**

**Email: [info@valettech.net](mailto:info@valettech.net)**

**VALET TECHNOLOGIES**  
AT YOUR SERVICE

